



Lifeline Brochure 2025



Introducing The Response 24 Medical Services Lifeline Service.

The Personal Alarm watch that provides you and your loved ones with peace of mind and reassurance knowing you can always be there for them whenever they need it.



Heart Rate
Monitoring



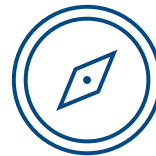
SOS
Button



Fall
Detection



Temperature
Monitoring



GPS
Tracker



Emergency **SOS** Button

In the event of an emergency, hold down the SOS button for 3 seconds, and an emergency call will be put through to our operational control room.

From then we will contact you through your lifeline watch, and contact your emergency contacts, and if required the emergency services.

We will also be able to see your exact location via GPS tracking and take a remote set of observations.





RESPONSE 24
MEDICAL SERVICES

SOS Fall Detection

Designed to automatically detect a fall and raise an alert by contacting our operational control room.



SOS Location Tracking

In the event of an emergency, we will be able to track you via our GPS tracking feature, this can be done from the watch wearer requesting help by pressing their emergency SOS button.

Emergency contacts can also request us to find missing persons.





RESPONSE 24
MEDICAL SERVICES

SOS Two-Way Calling

In the event of an emergency, we can speak directly to each other via our Two-Way calling feature.



Remote Observations

We have remote observation features that automatically take a set of observations every 10 minutes. We will be alerted of any abnormalities in your body temperature or heart rate.



Network Signal

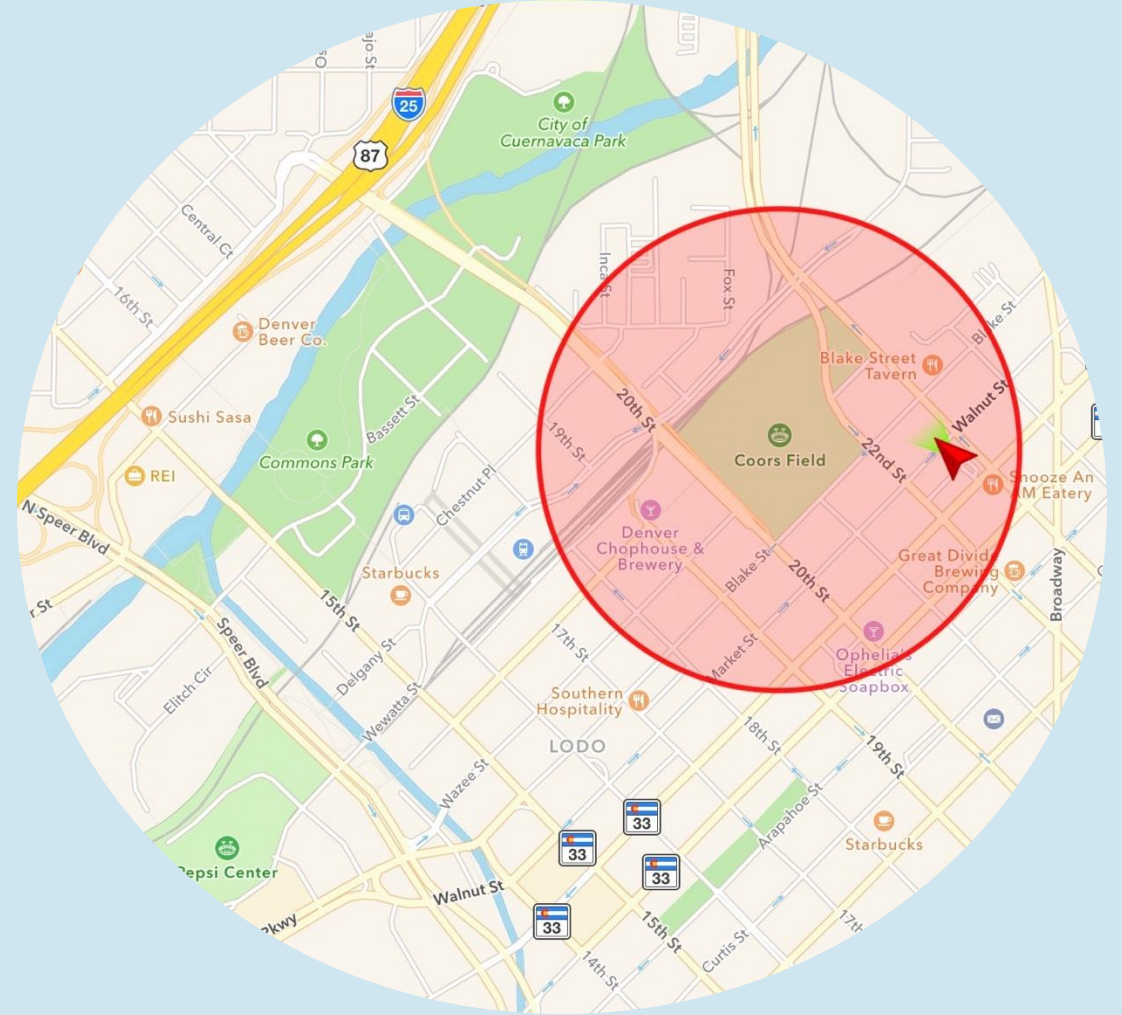
Compared to other lifeline providers where you must be connected to home broadband, or a phone line, we're digital.

Working with our network partners, Vodafone, EE & O2, we can provide our lifeline with the strongest network signals anywhere nationwide, not just at home.



Safety Zones

We can set up safety zones and be alerted if a watch wearer leaves or enters an area of your choice, keeping you informed and reassured.





Customer Services

We provide enhanced customer services and technical support for all our service users. No matter what time of day it is, our support team is on hand 24 hours a day, 7 days a week.

Contact us anytime

Freephone: 0800 037 3745

Email: hello@response24medical.co.uk

Online: www.response24medical.co.uk

